

BHARATH COACHING CENTRE

10th CBSE

Social

Total: 50

Consumer Rights

Time: 1.30hrs

SECTION A

5 X 1 = 5

1. In which year Right to Information (RTI) was enacted by Government of India?
2. What is the structure of consumer courts in India?
3. In which year COPRA was enacted by the government?
4. Which day in India is observed as National Consumers' Day?
5. Where should a consumer file a case if he/she is exploited in the market?

SECTION B

5 X 2 = 10

6. What are the rights available to us as consumers?
7. What are the objectives of COPRA, 1986?
8. What are the rights of the consumer covered under COPRA?
9. Why was Consumer Protection Act enacted by the Indian Parliament?
10. How does COPRA deal with claims of different amount?

SECTION C

5 X 3 = 15

11. What are the impacts of 'Right to Information Act'?
12. How do Consumer Protection Councils help consumers? Explain three ways.
13. How are consumers exploited in the marketplace? Explain with three examples.
14. Explain the consumers' Right to Seek Redressal.
15. Explain the consumers' Right to Choose with help of an example?

SECTION D

5 X 4 = 20

16. What are consumer forums? What is their importance?
17. 'Consumer awareness in India faced so many obstacles and had not been an easy growth'. Explain.
18. Explain any three strategies adopted by the government to protect the interest of the consumers.
19. Which values according to you can consumers support?
20. How does mass media help the consumers?